



**managed™**

**wise™**

affordable managed services

MANAGED WISE SOLUTIONS SUITE

## What is Managed Wise?

Managed Wise is a comprehensive suite of remote IT infrastructure management solutions focusing on Risk Management, Data Management, Remote Monitoring, Preventive and Proactive Maintenance. These solutions, based on industry best practices, are designed to bring total value to our customers. Managed Wise solutions identify potential problems and provides remediation before they impact the client's business.

## Managed Wise™ Solutions Suite

The suite includes a series of managed services provided in an a la carte fashion. Details and pricing of each offering is available upon request or by visiting our web site.

- **mWise™ Server**  
24x7x365 monitoring and preventive maintenance with afterhours alerting.
- **mWise™ Desktop**  
Remote monitoring and preventive maintenance, includes anti-virus and anti-spyware.
- **mWise™ Network Pro**  
IT systems management solutions for midsize businesses utilizing Microsoft System Center Solutions. (Offerings include Self Managed, Assisted Management and Complete Management.)
- **mWise™ Complete IT**  
Complete IT solutions that handle day-to-day IT operations and assists in planning and budgeting.
- **mWise™ Total Security**  
Perimeter threat protection solution, available in an appliance or VM, with the following capabilities: gateway anti-virus; gateway anti-spyware, intrusion protection, web content filtering and VPN.
- **mWise™ Endpoint Security**  
Protect your assets, your information, and your reputation from identity theft, cyber criminals and other web threats. Monthly based PC anti-virus suite.
- **mWise™ After Hours**  
Guaranteed night time and weekend access to support center engineers at times where getting technical assistance for your systems is of the most importance.
- **mWise™ Total Recoverability**  
Continuous data protection (CDP) solution with near line high availability and off-site storage included.
- **mWise™ Recoverability Audit**  
Recurring recoverability audits to insure recovery success and full data protection.
- **mWise™ Online Backup**  
Online electronic data vaulting solution for offsite backup of critical data.
- **mWise™ Data Guard Plus**  
Customizable backup solution for servers and desktops with CDP and bare metal restore to a dissimilar device or to a virtual device, with offsite data capabilities.
- **mWise™ Email Defense**  
Consistently updated protection from the latest e-mail and web threats with fail-safe email continuity.
- **mWise™ Helpdesk**  
Level I and Level II help desk support, Dispatch services, ITIL best practices.
- **mWise™ Print Management**  
Remote meter reading and supplies management solution.



**#1 in providing customer value**



Managed Wise and mWise are trade marks of Intelinet Systems. Intelinet Systems provides the personnel and solutions for each of offerings mentioned. The practice transfers the day-to-day related management responsibility from the client in a strategic method to improve effective and efficient operations.