



mWise Complete

mWise Complete provides organizations with an unlimited, all inclusive I.T. outsourcing solution that handles everything from the day-to-day I.T. operations to assisting in planning and budgeting of your future I.T. needs. With mWise Complete, Intelinet Systems focuses on every aspect of your technology needs so that you can focus on your business. mWise Complete provides unlimited service and solutions at a flat monthly rate including help desk services, remote management, preventative maintenance, remote and onsite technical remediation, advanced email security and continuity and a sophisticated disaster recovery solution.

Mitigating your Risk

Because you can request service as often as you like and all these services are at a flat monthly rate, all of your I.T. financial risk is transferred to Intelinet Systems. The burden of making your networking experience efficient and trouble free is on Intelinet Systems. In other words, your best interest; having a smooth trouble free environment that allows you to focus on your business, becomes Intelinet's best interest. Couple this with a true disaster recovery solution, and comprehensive set of proactive business tools, and services, and you have a true business partnership.

Your New Technical Staff

When you engage one of the Intelinet Systems' experts, you engage in an entire company dedicated to complete satisfaction of your I.T. needs. Our technical staff consists of Microsoft Certified System Engineers (MCSE), Microsoft Certified Professionals, VMware Certified Professionals, Manufacturer Trained A+ Technicians, .NET Software Engineers, Solution Specialist in various I.T. areas, Help Desk Specialist, NOC Engineers and Technical Account Executives.

Lets Get Started

Call an Intelinet Systems Business Consultant today and learn more about the mWise Complete managed services and how it can enhance your business.



Benefits

- ◆ Unlimited Service
 - Call as often as you need
 - Empower your employees to get the I.T. help they require
- ◆ Break/Fix services on all managed devices
 - Includes labor for hardware failure
- ◆ Help Desk / Remote Support Center
 - 7x24 assistance
 - Unlimited support
 - Help available in seconds
 - Call answered by an engineer ready to help
- ◆ Complete Backup and Disaster Recovery
 - Full recovery in minutes and not days
 - Onsite backups for quick access
 - Offsite data storage at SAS 70 Type II Data Center
 - Bare metal recovery
 - Archives
- ◆ Advanced Email Protection
 - Anti SPAM
 - Anti Virus
 - Email continuity
 - Remote access of email in the event of a disaster
- ◆ Proactive Systems Monitoring
 - Over 255 monitored events and service
 - Issue resolution before they affect your business
- ◆ Preventative Maintenance
 - Patches
 - Critical Updates
 - Service Packs
- ◆ Vendor Management
- ◆ Desktop and Server Anti-virus included and managed
- ◆ Anti Spyware included
- ◆ Quick web based issues submission
- ◆ Quarterly business reviews and reporting

